



Dear Student:

On behalf of the Office of Scholarships and Student Aid, I congratulate you on your admission to Carolina. If you have applied for financial aid and your application is complete, you will receive notification of financial aid status shortly after the arrival of your decision letter. Following is a list of steps necessary for us to communicate with you about the status of your financial aid.

- 1) Create your ONYEN, which is your new MyUNC ID. Your ONYEN (“Only Name You’ll Ever Need”) will be your passport to your UNC email account and other UNC services. To create your ONYEN, please visit [onyen.unc.edu](http://onyen.unc.edu), and click on “Create An Onyen.” You will then be prompted to enter your UNC PID (Personal Identification Number), which is printed on your admit reply form. After entering this information, you will be immediately presented with an ONYEN, and you will be given the opportunity to modify it (if you choose) and to create a confidential password. Please note that your UNC Guest ID (the username you used as an applicant) will expire after your ONYEN is created.
- 2) Manage your UNC ONYEN and email account. Using your ONYEN and password, you may now log into [onyen.unc.edu](http://onyen.unc.edu) and manage your UNC email account (create an easy-to-remember alias or change your password, for example). You may access your email by clicking on “Webmail” at this same site or by visiting [mail.unc.edu](http://mail.unc.edu).
- 3) Log into MyUNC with your new ONYEN and password to access important University services, including your financial aid award. If your financial aid application has been submitted, your financial aid award notice will quickly follow this letter. Financial aid awards are provided on a continual basis throughout the spring.
- 4) Check your UNC email account regularly. Our office will communicate with you through your UNC email account. If more information is needed, you will be notified by UNC email. To avoid delays in awarding your aid, please respond to these requests as soon as possible.

We are so pleased that you applied to Carolina, and we hope that you plan to join our community. We are proud of our long tradition of affordable tuition and fees, which continue to be among the lowest in the nation, and we meet the full demonstrated need of every enrolling student—typically 60-65 percent in grants and only 35-40 percent in low-interest loans—who applies for aid on time.

Please know that our office is here to help you in any way—from applying for aid to answering any questions you may have about your final aid package. You may email us at [aidinfo@unc.edu](mailto:aidinfo@unc.edu) (we respond to emails within two business days) or call us at (919) 962-8396. Experienced aid counselors will happily take your calls Monday, Tuesday, Thursday, and Friday from 9 a.m. to 4 p.m. and on Wednesday from 10 a.m. to 4 p.m.

We wish you all success as you complete your senior year and prepare for college.

Sincerely,

Shirley Ort  
Associate Provost and Director  
Office of Scholarships and Student Aid